

A WELL-CONNECTED COMMUNITY

As the hub of Silicon Valley, San José has become a popular destination for tourists and business travelers alike. Events held at the 425,000-square-foot San José McEnergy Convention Center draw people from throughout the world. Visitors find many amenities in the City's revitalized downtown area including fine accommodations, world class restaurants and shops.

Parks & Recreation

- Almaden Lake Park
- Alum Rock Park
- Camden Community Center
- Guadalupe River Park & Gardens
- Happy Hollow Park & Zoo
- HP Pavilion at San José (Home of the Sharks)
- Japanese Friendship Garden
- Municipal Golf Course
- Municipal Rose Garden
- Peralta Adobe Historical Landmark
- Raging Waters Theme Park
- Roosevelt Roller Hockey Center

Transportation

Norman Y. Mineta San José International Airport
Passenger totals exceeded 11.1 million in 2002
Average of 388 commercial departures and arrivals daily
Non-stop service to 33 U.S. cities
Non-stop service to Tokyo, and to four cities in México
International Customs Port of Entry
Light Rail System and Caltrain
Connecting San José to the greater San Francisco Bay Area

Arts & Culture

- American Museum of Quilts & Textiles
- American Musical Theatre of San José
- Ballet San José Silicon Valley
- Children's Discovery Museum
- Children's Musical Theatre of San José
- MACLA (Contemporary Latino Arts)
- Opera San José
- Rosicrucian Egyptian Museum
- San José Historical Museum
- San José Museum of Art
- San José Repertory Theatre
- San José Stage Company
- Teatro Visión
- The Tech Museum of Innovation

A SUSTAINABLE COMMUNITY

At the heart of this dynamic region is a thriving economy sustained in part by many high-tech and manufacturing companies. The San José metropolitan area ranks second as a national leader in exports, and has strong economic ties with countries throughout the world.

Largest Employers*

- 1. County of Santa Clara16,010
- 2. IBM11,890
- 3. Cisco Systems10,340
- 4. Agilent Technologies7,125
- 5. City of San José.....6,340
- 6. San José Unified School District.....3,580
- 7. Pacific Bell.....2,870
- 8. San José State University2,170
- 9. Seagate Technology2,030
- 10. Novellus Systems2,020

*Individual Businesses, Jan. 2002-2003



San José Businesses by Type*

Services	18,826
Branch Locations of	
Other Businesses.....	9,410
Finance/Insurance/Real Estate.....	7,424
Retail	7,193
Construction/Contractors.....	3,472
Manufacturing	2,048
Wholesale.....	1,545
Transportation/Utilities	1,274
Attorneys	808
Exempt (Non-Taxable)	370
Agriculture	4
Total Businesses	52,374

*City of San José, July 2002

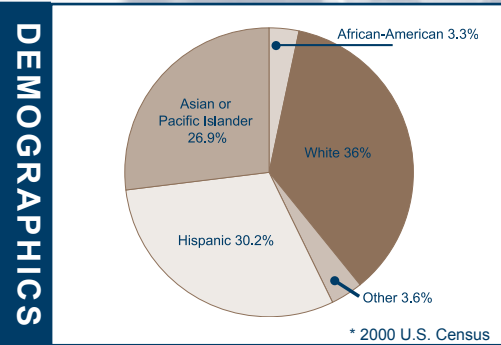
OUR ELECTED OFFICIALS

The City of San José operates under a council-manager form of government. The City Council consists of 10 council members elected by district and a mayor elected at large. Council meetings begin at 1:30 p.m. on Tuesdays. In addition, on the first and third Tuesdays, there are evening meetings, which begin at 7 p.m. Council meetings can be seen on Cable Channel 37A, or viewed via the City's website (www.ci.san-jose.ca.us).

DISTRICT	TELEPHONE	TERM EXPIRES
Mayor Ron Gonzales	(408) 277-4237	Dec. 31, 2006
1 Linda J. LeZotte	(408) 277-5438	Dec. 31, 2006
2 Forrest Williams	(408) 277-4282	Dec. 31, 2004
3 Cindy Chavez	(408) 277-5231	Dec. 31, 2006
4 Chuck Reed	(408) 277-5320	Dec. 31, 2004
5 Nora Campos	(408) 277-5157	Dec. 31, 2006
6 Ken Yeager	(408) 277-5166	Dec. 31, 2004
7 Terry Gregory	(408) 277-5226	Dec. 31, 2006
8 David D. Cortese	(408) 277-5242	Dec. 31, 2004
9 Judy Chirco	(408) 277-5275	Dec. 31, 2006
10 Pat Dando	(408) 277-5251	Dec. 31, 2004

A DIVERSE COMMUNITY

San José is a city proud of the cultural and ethnic diversity of its population and workforce and the rich cultural identity of its many neighborhoods. Our residents speak more than 52 different languages (San José Unified School District 2002).

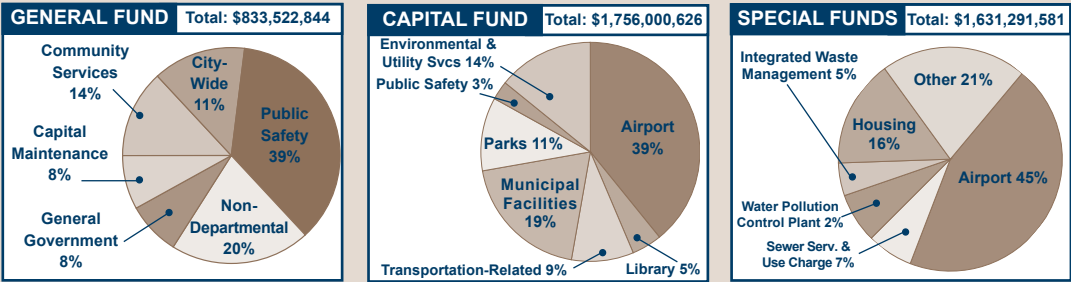


Traditions, Old and New

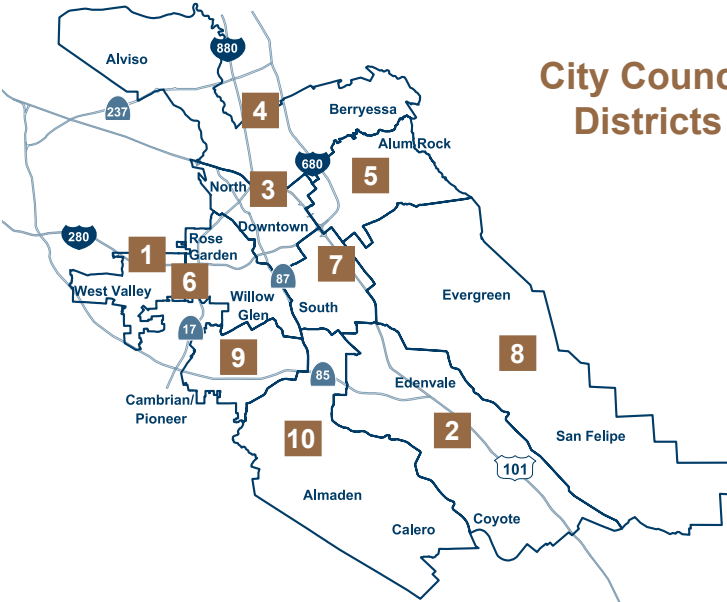
- Vietnamese Tet Festival
- San José Children's Faire
- Portuguese Heritage Fall Festival
- Cinco de Mayo Festival
- Gay Pride Parade
- Juneteenth Festival
- Chinese Summer Festival
- Obon Festival
- San José International Mariachi Festival
- Filipino Heritage Festival
- Festival of the Arts
- Italian Family Festival
- Veteran's Day Parade

FINANCIAL INFORMATION

San José was cited by Financial World magazine as one of the best-managed cities in America. It has among the highest credit ratings of large cities in California (Standard & Poors AA+, Fitch AA+, and Moody's Aa1). San José is committed to its mission of delivering the highest quality services in the most cost-effective manner. A budget of \$3.34 billion allows the City to offer a full range of services to its residents and businesses.



Figures from the 2002-03 Adopted Budget (Interfund Transfers = \$879,669,992)



SAN JOSE AT A GLANCE

The City of San José has a rich history, one that has been marked over the years by the extent of change that has accentuated its landscapes — both physical and figurative. Once a largely agrarian community, San José was a city of bucolic hillsides and an expansive valley dotted with orchards of apricots, walnuts, cherries and plums. In those days, San José was known as the “Prune Capital of the World.” Decades later, the city successfully carved out a niche as the Capital of Silicon Valley, and is known around the globe as the high-tech center of the world.

Founded: 1777
San José was California’s first civilian settlement.

Incorporated: March 27, 1850
San José was California’s first incorporated city and site of the first state capital.

Incorporated Area:
177.3 square miles

County: Santa Clara

Population: 918,000*
San José is the third largest city in California, following Los Angeles and San Diego. It is the 11th largest city in the U.S.
(*2002 State Department of Finance)

Disposable Income:
Ranked No. 1 in the U.S., based on median household income of \$67,504.
(*2002 Sales and Marketing Magazine)



CIRCA 1900

Climate
Temperatures vary from an average of 50° in January to an average of 70° in July. San José boasts an average of more than 300 sunny days per year, and has a mean annual rainfall of 14.4 inches.

Elevation
The highest elevation is 4,372 feet at Copernicus Peak in the Diablo Range; the lowest elevation is sea level.

Cultural Events54

Arts Groups (Approx.).....125

Regional Parks.....8

Neighborhood Parks150

Parks Acres.....3,500

Libraries18

Community Centers20

Senior Centers11

Youth Centers10

Therapeutic Centers.....2

Fire Stations31

Sworn Fire Personnel724

Sworn Police Personnel.....1,368

Total Employees7,000+

Miles of Streets2,300

Airport Area Acres.....1,050

DISTINCTIONS

- **Safest Big City in America** (FBI Crime Statistics)
- **One of the Best-Managed Cities in America** (Financial World Magazine)
- **San José is home to 51% of Silicon Valley jobs**
- **Ranked first in the U.S. for percentage of adults with a college degree (42%)**
- **Estimated 72% of residents have Internet access at home or at work**
- **\$317 million committed for construction of over 10,000 units of affordable housing for lower- and moderate-income households**

TELEPHONE DIRECTORY

City Council Appointees

- Del D. Borgsdorf**
City Manager (408) 277-5777
- Richard Doyle**
City Attorney (408) 277-4454
- Susan F. Shick**
Executive Director,
Redevelopment Agency (408) 794-1050
- Patricia O’Hearn**
City Clerk (408) 277-4424
- Gerald A. Silva**
City Auditor (408) 277-4601
- Teresa Guerrero-Daley**
Independent Police Auditor (408) 794-6226

Departments & Offices

- Airport**
Ralph Tonseth, Director..... (408) 501-7665
- Conventions, Arts & Entertainment**
Jim McBride, Acting Director (408) 277-5277
- Economic Development**
Paul Krutko, Director (408) 277-5880
- Emergency Services**
Frances Edwards-Winslow, Director..... (408) 277-4595
- Employee Services**
Mark Danaj, Director (408) 277-4205
- Environmental Services**
Carl Mosher, Director (408) 277-5533
- Finance**
Scott Johnson, Director (408) 277-4288
- Fire**
Dale Foster, Acting Chief (408) 277-4444
- General Services**
Jose Obregon, Director (408) 938-2000
- Housing**
Leslye Corsiglia, Director (408) 277-4747
- Information Technology**
Wandzia Grycz, CIO..... (408) 277-4031
- Intergovernmental Relations**
Betsy Shotwell, Director (408) 277-4061
- Library**
Jane Light, Director (408) 277-4826



CITY OF
SAN JOSE
CAPITAL OF SILICON VALLEY

Office of the City Manager
801 North First Street, Rm. 436 San José, CA 95110

ACCESS
san José
get in touch with your city

<p>Customer Service Call Center Someone is available 24/7 to answer questions, provide information and help resolve concerns. (408) 277-4000</p>	<p>San José Infoline Recorded information about City programs and services. (408) 277-8500</p>
<p>City Website Learn about City services, browse the library catalog or do business online. www.ci.san-jose.ca.us</p>	<p>CivicCenter TV Tune in for live broadcasts of City Council meetings. Cable Channel 37A</p>
<p>311 Report situations such as noise disturbances, parking complaints and crimes NOT in progress. Police Non-emergency</p>	<p>911 Call 9-1-1 in the event of a police, fire or medical emergency. Emergency</p>

Departments & Offices (continued)

- Parks, Recreation & Neighborhood Services**
Sara Hensley, Director..... (408) 277-4661
- Planning, Building & Code Enforcement**
Stephen M. Haase, Director (408) 277-4576
- Police**
William Lansdowne, Chief..... (408) 277-8900
- Public Outreach**
Tom Manheim, Manager..... (408) 277-5131
- Public Works**
Katy Allen, Director..... (408) 277-4333
- Retirement**
Ed Overton, Director..... (408) 392-6700
- Transportation**
Jim Helmer, Director..... (408) 277-4945

This publication can be made available upon request in alternative formats such as Braille, large print, audio-tape or computer disk. Requests can be made by calling (408) 277-5849 (Voice) or (408) 998-5299 (TTY).



CITY FACTS



government history highlights



CITY OF
SAN JOSE
CAPITAL OF SILICON VALLEY